

BOOKING FORM & TERMS AND CONDITIONS
MONT SALONICA, JAVEA

TERMS AND CONDITIONS

1 Bookings

All bookings must be made by a member of the party occupying the property and must be 21 or over and be authorised to agree the terms and conditions on behalf of all of the persons included on the booking form.

2 Booking Deposit

A non-refundable booking deposit of £100 per week is required with your completed booking form within 7 days of your booking acknowledgment. The booking will be confirmed to you within 2 days of receipt of your deposit. Once the deposit is confirmed, the deposit will be non-refundable but will be deducted from the full amount due.

3 Security Deposit

Upon payment of the outstanding balance, the client shall be required to pay a refundable security/breakage deposit of £150 per booking. This deposit is payable to cover any breakages or damage to the property or its contents and for excessive cleaning costs above that normally required in connection with the occupancy. The deposit will be refunded to the client as soon as possible and no later than 28 days after the client has vacated the property, less cost of breakages, or damage caused during the period of rental in accordance with the managers report and safe return of apartment keys.

4 Payment

The payment balance is due 8 weeks prior to arrival.
Payment must be in £ sterling. Payment in other currencies must be agreed prior to booking confirmation.

5 Cancellation

In the event of cancellation the following charges will normally apply:

- 6 – 8 weeks prior to departure – 50% of total booking price
- 4 – 6 weeks prior to departure – 75% of total booking price
- up to 4 weeks prior to departure – 100% of total booking price.

The date of cancellation shall be deemed to be the date that we receive written notification.
All cancellations must be made in writing.

We shall be entitled to cancel the booking by written notice to yourselves if you are more than 7 days in arrears under clause 4 above.

6 Force Majeure

The owners of the property, their servants or agents, accept no liability to pay compensation in respect of any loss, damage or changes arising from unforeseeable circumstances beyond their control, (but not limited to) war, riots, civil strife, strikes, floods and closure of airports, adverse weather conditions or other events beyond our control.

7 Liability

You are advised that you are occupying a privately owned apartment and therefore are responsible for your own safety in respect of loss, personal accidents or damages sustained by you or any member of your party during your stay. It is the guest's responsibility to ensure that they have adequate holiday insurance to cover personal injury/accidents/damage. No claims whatsoever will be accepted by the owner's, or their agents of the property.

The owners or their agents accept no liability for loss of mains services or failure of appliances or any actions taken in the vicinity of the property by any authority or third party persons beyond their control.

BOOKING FORM & TERMS AND CONDITIONS
MONT SALONICA, JAVEA

TERMS AND CONDITIONS

- 8 Pool**
Guests using the pool or its surrounding areas do so at their own risk. Children are required to be supervised at all times when using the pool or around the pool. The owners or their agents will accept no responsibility for any loss or personal injury incurred from using the pool or its surrounding areas.
- 9 Arrival/Departure**
Clients may gain access to the property after **4.00pm** on the day of arrival and the property must be vacated by **10.00am** on the day of departure, unless otherwise arranged and agreed.
- 10 Occupancy**
The persons named on the booking form may only occupy the accommodation, any deviation without permission could result in eviction from the property.
- 11 Pets and No Smoking**
The apartment is a non-smoking property. If you smoke we request that you enjoy it on the terrace outside. Thank you for your help and understanding. Please also note that pets are not permitted in the apartment and if discovered that a pet has been in the home, there is an automatic charge taken from the security deposit to cover the cost of professionally cleaning all carpets and upholstery as well as damage that may have occurred.
- 12 Access**
The client is to allow the owner or their agents the right to enter the property to carry out maintenance. For two or more week bookings, linen will be changed on a Saturday between 10am and 4pm.
- 13 Keys**
Keys to the apartment will be despatched to you by recorded delivery. We suggest that their return is also by recorded delivery and their safe return will form part of the refund of the security deposit (please see section 3).
- 14 On Departure**
Please may we ask that all plates, cups, cutlery etc. are left clean on departure, ready for our next clients. Thank you.
- 15 Beach Towels**
We now have 6 beach towels that can be used by guests, for the sun loungers on the roof terrace.
They are stored in the kitchen in the wall cupboard opposite the fridge/freezer.

WELCOME PACKS

We are able to organise a welcome pack for your arrival if required.
£35.00

Example of Contents

Nescafe (small) regular or decaf
Tea bags (PG Tips)
Sugar (granulated)
UHT milk (1 litre)
Cut loaf (for toast)
Butter or margarine
Marmalade or jam
Cheese (local manchego)
Ham
Orange juice (1 litre)
Red wine
White wine
Coke (large bottle)
Large water (+/- 6 litre)
Beer (1 litre)
Cereal (cornflakes)

Please send the cost (£35) with the balance of your holiday.

WiFi Internet Access

The apartment has WiFi Internet Access which is **Free of Charge**.

To access this locate the black folder in the apartment,
The provider is with Swiss Cable – please find their document to access the password.